

# Example Application

## Do you know ...

The **Order Notification** feature allows customers to send e-mail updates regarding the progress of their customers' orders.

- Choose which service and status you wish to use to trigger the email.
- The subject line and body of the email can be created using general and client information from the order details.
- Send a copy of the order details as a PDF by selecting a check box.

With a simple two-step setup process Order Email Notifications keep your customers up to date on the status of their order.

Notification settings

Email

Service: New Job Status: In Progress

Send notifications to Clients. (Notification recipients must be configured in each Client's settings) ?

Send a copy of the Order Details report as an attachment.

Email subject line:

Your job has started!

Add field to subject

Email body:

Hello [Client name x],  
We wanted to inform you that your order [Order # x] is currently [Status name x].  
Thank you!

Add field to body

General information

Order #  
User full name  
Status name  
Start time  
End time  
Last status time

Client information

Client name  
Address 1  
Address 2

Cancel Save