CHECKLIST: ✓
From Request to Resolution

Implementing accountability in your mobile workforce sets your business up for long-term success. Here's how to maintain it at every step of a service request.

1 ## SERVICE REQUEST INITIATION

- **Client Submission:** Capture client details, requirements, and location. Ensure comprehensive logging.

2 ## TASK ASSIGNMENT

- **Notification:** Auto-assign tasks based on skills and location. Workers confirm receipt and readiness.

3 ## EXECUTION MONITORING

- **Tracking & Updates:** Monitor worker location, log start/end times, and mandate regular updates.

4 ## COMPLETION CONFIRMATION

- **Review & Record:** Workers submit a report with photos and client signatures. Request immediate client feedback.

5 ## POST-RESOLUTION FOLLOW-UP

- **Client Satisfaction:** Follow up with a call or survey. Archive data for future improvements.

6 ## PERFORMANCE ANALYTICS

- **Dashboard Overview:** Review metrics, generate reports, and integrate feedback for continuous improvement.